Crane Entry-Level Technician (Technician Trainee)

Position Summary

We are seeking a motivated Entry-Level Technician, preferably a recent graduate of a technical or trade school, who is eager to build a long-term career in the heavy equipment industry. This position is designed as a Technician Trainee role, providing hands-on training and mentorship alongside experienced Field Service Technicians.

The successful candidate will gain practical experience in crane inspection, maintenance, troubleshooting, diagnostics, and repair while learning industry-leading safety standards and customer service practices. This role also offers exposure to equipment sales support activities, including equipment preparation, demonstrations, inspections, and customer interactions.

Key Responsibilities

Technical Training & Service Support

- Assist senior technicians with crane inspections, maintenance, troubleshooting, and repairs.
- Participate in ride-alongs with Field Service Technicians to gain real-world experience.
- Learn diagnostic procedures and repair techniques for cranes and related heavy equipment.
- Attend manufacturer-sponsored training programs and company development courses.
- Follow company safety policies and industry best practices.

Sales & Customer Support

- Assist the Sales Department with equipment preparation and demonstrations.
- Support equipment inspections and customer evaluations.
- Participate in customer support activities and help maintain a positive customer experience.

Shop & Yard Maintenance

- Assist with maintaining a clean, organized, and safe shop and yard environment.
- Help manage tools, equipment, and inventory.
- Support facility upkeep and general housekeeping responsibilities.

Training & Career Development

This position is structured to provide comprehensive on-the-job training and career development opportunities. The technician trainee will learn:

- Crane systems and operational principles
- Preventive maintenance procedures
- Equipment diagnostics and troubleshooting
- Safety compliance requirements

- Customer service and communication skills
- Company processes and documentation procedures

Career Path

The long-term objective of this position is to develop the skills and knowledge necessary to advance into a **Field Service Technician** role.
Upon successful completion of training, the technician will be expected to work independently as a dispatched Field Service Technician, supporting customers throughout Tennessee. Responsibilities will include:

- Performing diagnostics and repairs in the field
- Conducting preventive maintenance and inspections
- Troubleshooting equipment issues
- Supporting customer operations and minimizing equipment downtime
- Providing professional service and technical expertise at customer locations

Qualifications

- Technical school, trade school, or vocational training in diesel technology, heavy equipment, hydraulics, electrical systems, or a related field.
- Strong mechanical aptitude and willingness to learn.
- Ability to work outdoors and at customer job sites.
- Good communication and teamwork skills.
- Valid driver's license with a clean driving record preferred.
- Ability to travel throughout Tennessee as required after training.

What We Offer

- Hands-on training and mentorship from experienced technicians
- Manufacturer training opportunities
- Career growth and advancement within the company
- Exposure to a variety of crane and heavy equipment applications
- Competitive compensation and benefits package

If you are looking to launch a rewarding career in the crane and heavy equipment industry, we encourage you to apply and grow with our team.